



WARRANTY SHEET

NasaCoat de México SA de CV (The Manufacturer) warrants to the buyer and/or retail user that, in terms of manufacturing, this product will maintain its quality for the time period indicated on the label, from the date of shipment from the plant, in exposure to atmospheric conditions, normal stowage, transport and storage, and if it properly applied over concrete, cement, dry or treated wood, asbestos, galvanized sheet, drywall, stone, brick, tile, fiberglass, and stucco, except that, before application and care, you should consult the manufacturer.

This Warranty is exclusive for those who have a legitimate right and it is not transferable or assignable and, to make it effective, the entire original package must be submitted along with its labels, production batch number, original invoice or receipt showing the date of purchase, without amendments, erasures, additions, or corrections, and it is limited to a refund of the purchase price of the product or its supply, F.O.B. at plant, without liability for the costs of the implementation of labor or other damages.

This warranty is **VOID** for products applied on areas or surfaces:

- a) exposed to corrosive or aggressive atmospheric conditions, or subject to falling or exposure to chemicals, fumes, ash, cement dust, or physical damage due to plants or animal life;
- b) where extreme conditions of abrasion by sand, metals, or other powdered materials occur;
- c) related to natural disasters, landslides, floods, lightning, hurricanes, hailstorms, windstorms, earthquakes, tornadoes, gusts, cyclones, or other phenomena of the natural elements or force majeure;
- d) immersed in riots, wars, and related;
- e) having damage to the system, structure, or property due to fire, settlement, movement, distortion, bending, expansion, contraction, breakage, or other movement in the substrate of the area in which it is applied;
- f) that, being **Hard, they are Thin Layers, Feasibly Removable and Breakable, and that, for Being Poorly Stuck to the Firm Substrate** (Example: the so called roof "Grouts"), are at risk of peeling off and breaking, which is NOT attributable to the NASACOAT product, which adheres very strongly to where it is applied.

NOR in case of:

1. mechanical, chemical damage, or other, to the material during loading, transport, storage, application, or thereafter;
2. prolonged storage beyond the maximum period indicated, or after the original container is opened, or the original stamp has been removed;
3. building or construction of any additional installation on or through the elastomeric membrane applied;
4. that products are applied over those of other companies and/or trademarks, including the work of application;
5. in general, when the product is applied without complying with the requirements in the Application Manual (*).

In the event of product failure, The Manufacturer shall be notified in writing within 30 calendar days following the fact, identifying the product by name, date of purchase, implementation and shipment, and invoice number, and no corrective action will be taken, until The Manufacturer examines the failure and approves the corrective action to take; otherwise, this Warranty does not apply. In areas with extreme environmental conditions by high radiation, derived from ultraviolet and infrared rays, strong winds, high salinity and humidity, like the coasts of the Atlantic Ocean, Gulf of Mexico, Caribbean, Pacific Ocean, Sea of Cortez, and desert regions, the Warranty is subject to the implementation of maintenance plans in appropriate periods.

Jurisdiction: for the interpretation and enforcement of this warranty, the legitimately interested parties will submit to the applicable laws and courts of Guadalajara, Jalisco, Mexico, waiving any other jurisdiction that may correspond to them by reason of any past, present, or future address.

(*) Application Manual, available at the following Internet address:

http://www.nasacoat.com/en/aplicacion_NASACOAT.pdf